

## Contacts and Assistance with the DS-2019 Process

### DS-2019 Request Submissions

**Shared Services Center main number: (734) 615-2000**

- Issues with eForms and other documents related to submitting requests:

#### **Additional Comment Field in ServiceLink Case Connect**

- Questions related to a DS-2019 request in process or changes related to a current request, such as a change to a start date or a cancellation

### Mandatory Check-In and Post-Arrival Issues

**Susan Woodard (734.615.4940) or [icenter@umich.edu](mailto:icenter@umich.edu)** [1]

- Exchange Visitor Departure Notifications
- Questions regarding the Mandatory Check-In process

### Immigration issues

Call 734.647.0658 and ask to be connected to the immigration advisor assigned to your department or email [icenter@umich.edu](mailto:icenter@umich.edu) [1]

- J-1 Immigration regulations
- Deciding between J-1 and another visa category; which is most appropriate for visitor?
- Deciding which J-1 category to use
- Questions regarding changing from one visa category to another
- Two year home residency requirement 212(e) and waiver
- Incidental employment
- Visa issues including rejection, delays, and security clearances

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**Source URL:** <https://internationalcenter.umich.edu/departments/contacts-and-assistance-ds-2019-process>

#### **Links**

[1] <mailto:icenter@umich.edu>